How do we prevent the malicious use of technology? Can we?

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The problem(s) of the malicious use of technology

Three views:

1. A problem of control

2. A problem of competition

3. A problem of corruption

1. A problem of control

- There are good people and bad people
- The good people need to prevent the bad from using technology against them
- Requires extensive coordination and control, of both people and technology
- <u>Example</u>: government control of exports

2. A problem of competition

- You have to 'stay ahead' of those who would wish to use technology maliciously (or who would stop you from using technology maliciously)
- Focus on advancing technology or using it in innovative ways
- <u>Examples</u>: military/industrial complex; GCHQ after the Cold War

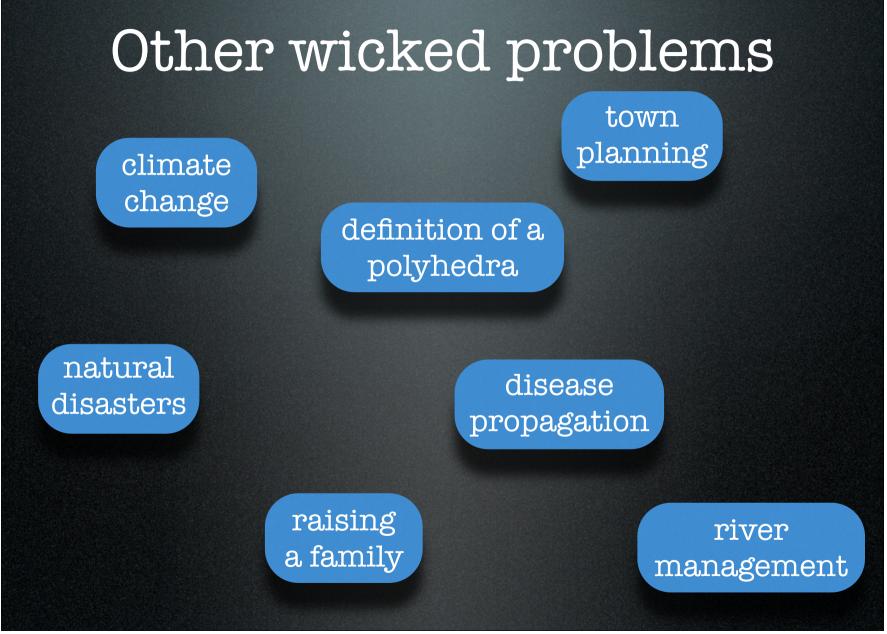
3. A problem of corruption

- Humans cannot be trusted with weapons
- Failing the elimination of all weapons, strive to eliminate the most dangerous:
 - nuclear, chemical, biological
 - land mines, cluster bombs...

This is a wicked problem

- have multiple definitions, and each definition contains its own preferred solution;
- are persistent and insoluble;
- are often symptoms of another problem;
- have little room for trial and error;
- contain contradictory certitudes;
- tend to have redistributive implications for entrenched interests.

Rittel, H. W. J. and Webber, M. M. (1973). Dilemmas in a general theory of planning. Policy Sciences, 4(2):155–169.



Ways to address wicked problems

Use one definition of the problem
⇒Bound to fail

• Allow each definition to flourish

Ways discourses interact

• isolated co-existence

- collaborate
- dominate
- "muddle through"

What happens in the interaction

• irrelevant knowledge

- discourses talk past one another
- "uncomfortable knowledge"
 - discourses undermine each other

It's not all talk!

- There is a world that interacts with us
 - Surprises
- But what do we make of it?
 - Evidence, like statistics, is a slippery thing

So it's all about knowledge, right?

• It depends on how we construct our knowledge...

• ... but also how we construct our ignorance!

Unknown know? Who is

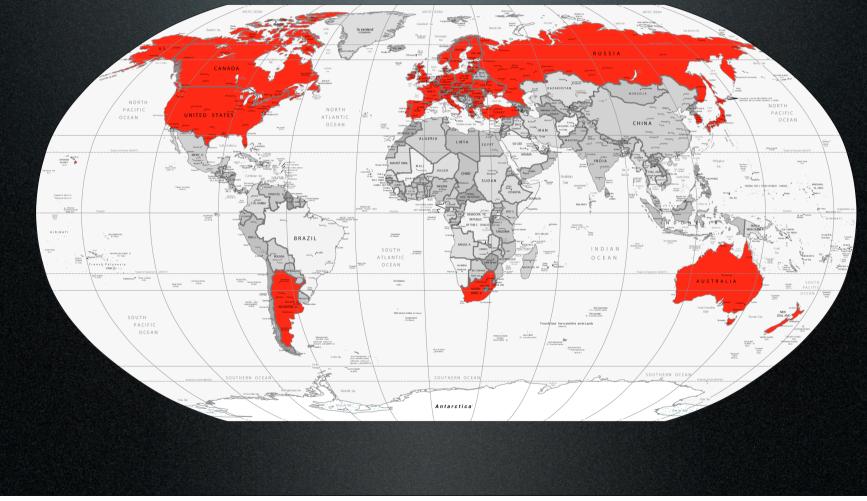
- known knowns: the things we known we know
- known unknowns: the things we know we don't know
- unknown unknowns: the things we don't know we don't know
- <u>unknown knowns</u>: the things we don't realise we know

the 'we'?

Time for an example:

- The problem: military technology distribution around the world leads to destabilised countries and regions
- The solution: control the flow of technology to regions of concern

The Wassenaar Arrangement (et al)



Irrelevant knowledge

- market share
- impact on environment
- effect of technology on poverty, health, economy*

* except when engaged in economic warfare

Uncomfortable knowledge

• Knowledge that the technology cannot be controlled:

 \succ computers

 \succ encryption

> fertilisers

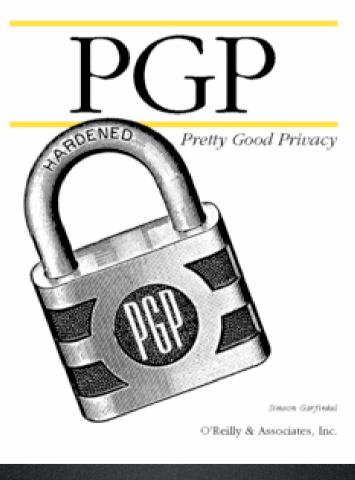
ven explosives (e.g. road workers)

Computers



Encryption

Encryption for Everyone



So what do we do?

- Swing with the times:
 - more technology developed in private sector than military now
 - global trade breaks down borders
 - don't know all technology that may be used maliciously

Didn't use to be that way

• CoCom:

- clearly defined enemy
- simple lists of technology to control
- most advances in technology in government labs

Other example: the economy

 Can be seen as an oscillation between markets and hierarchies over the last 100 years.

• (but I'm no expert on this topic!)

Questions?

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